

- This is a pre-paid broadband service that is open to the general public.
- The offer has four options listed below:

Data Bundle	Price (K)
<b>10 GB</b>	<b>250</b>
<b>20 GB</b>	<b>450</b>
<b>50 GB</b>	<b>600</b>
<b>100 GB</b>	<b>900</b>

Top-up bundles	
Size	Price (K)
<b>500 MB</b>	<b>50</b>
<b>1 GB</b>	<b>75</b>
<b>5 GB</b>	<b>100</b>
<b>10 GB</b>	<b>125</b>
<b>20 GB</b>	<b>225</b>
<b>50 GB</b>	<b>300</b>
<b>100 GB</b>	<b>400</b>

**Top-up Bundles**

- › Upon depletion of the main bundle balance, a top-up bundle can be purchased and can only be used within the 30 days' validity period of the initial main subscription package.
- › The customer cannot purchase Top-up bundles as initial bundles.
- › A top-up bundle can only be purchased provided it is equal to or lower than the size of the initial main bundle as summarised in the table below.
- › Top-up bundles can be purchased as many times as desired, provided it is within the 30 days' validity period of the initial main subscription package.

Top up Dependencies	Consumer			
	10 GB	20 GB	50 GB	100 GB
500 MB	✓	✓	✓	✓
1 GB	✓	✓	✓	✓
5 GB	✓	✓	✓	✓
10 GB	✓	✓	✓	✓
20 GB	x	✓	✓	✓
50 GB	x	x	✓	✓
100 GB	x	x	x	✓

- The Subscriber shall be entitled to purchase Top-up (Ad-hoc) ADSL Bundles throughout the month and any unused Top-up (Ad-hoc) ADSL Bundles shall not be carried over to the validity period of the following month. Any Top-up bundles purchased in the current month shall only expire on the anniversary date of the initial main subscription package.
- Upon depletion of the main bundle balance, a Top-up bundle can then be purchased but can only be used within the 30 days' validity period of the initial main subscription package.
- The Top-up bundles are only valid for the duration of initial main subscription package.
- A customer can only subscribe/opt into any of the initial main ADSL tariff price plans once a month.
- A customer cannot unsubscribe/opt out from one tariff price plan and subscribe/opt into another tariff price plan at the same time.
- The customer cannot purchase top-up bundles as initial subscription packages.
- All prices of the bundles, both main and Top-up, are VAT inclusive.
- Old Bundle Packages shall cease being sold once the new bundles are launched.
- All customers are to be moved to the new packages at their next payment. Customers who have paid in advance will continue on their current bundles until expiry of their prepayment, new subscribers will adopt the new bundle package/new subscription packages.
- The Subscribers will only use the service for purposes that are lawful and for which it was designed and will not use the Service, directly or indirectly, in a way that:
  - › is discriminatory, defamatory, harmful, obscene, or illegal;
  - › constitutes invasion of privacy, hate speech, incitement to commit criminal acts, or infringes copyright or other intellectual property rights;
  - › interferes with any third party's use of the service;
  - › transmits unsolicited bulk messages ("spam");
  - › unlawfully obtain information about or from third parties;
  - › spreads viruses or other computer or communications software, code, programs or files that impede or destroy the functionality of any computer or communications software or equipment;
  - › otherwise breaches the terms or this Agreement; or
  - › In Zamtel's sole discretion constitutes abuse of the Service or of Zamtel's systems.
- Zamtel reserves the right to establish its policies, rules and limitations, from time to time, as regards the use of the service. The subscriber must comply with any data storage, bandwidth and other limitations Zamtel may impose, in its sole discretion.

- Failure to comply with these rules will result in the service being restricted, suspended or terminated, at the sole discretion of Zamtel.